THE COMPLAINT PROCESS

Overview of how human rights complaints *typically* proceed at the Yukon Human Rights Commission

YUKON HUMAN RIGHTS COMMISSION | COMMISSION DES DROITS DE LA PERSONNE DU YUKON

A Make an Inquiry

Inquiries are free, confidential, and optional, but strongly recommended. A staff member will listen and provide information on next steps, which could be to submit a complaint.

B Submit a Complaint

Prepare your complaint by completing the complaint form. This form can be submitted online, by email, or in-person. It is free to submit a complaint.

C Await Initial Review

Before a human rights complaint is accepted for investigation by the Yukon Human Rights Commission, it must pass an initial screening phase. Each complaint is reviewed carefully.

D Continue to Conclusion Based on the Facts and Circumstances of Your Complaint

Every complaint is unique. How it proceeds and concludes depends on many factors. The chart below (D) shows how most complaints progress through the human rights process.

